Kaitlin Kling

✉ kmkling12@gmail.com
📞 973-494-4596
🖱 kkling.com

Skills

- UX Design
- UI Design
- Responsive Design
- Project Managment
- Sketch
- Rapid Prototyping in InVision
- Adobe Creative suite, Photoshop, Illustrator, & InDesign
- Design planning utilizing Wireframes
- Coding with HTM5, CSS, JavaScript, JQuery, Bootstrap, and Angular JS
- Wordpress
- Microsoft Office, Word , Excel, PowerPoint & Outlook

Certifications

UX Certified Nielsen Norman Group,

Virtual Conference   Dec. 2020

- Attended the two week conference and passed exams for each of the courses
- Analytics and User Experience
- Effective Ideation Techniques for UX Design
- Measuring UX and ROI
- Service Blueprinting
- The Human Mind and Usability

Education

James Madison University,   May 2016

Harrisonburg, VA

BS in Media Arts and Design

Converged Media Concentration

Minor in Human Resource and Development

Related Experience

UX Design Lead at Accenture Federal Services,

Washington, DC   Feb. 2018- Current

- Team lead of 6+ designers across multiple projects
- Manage team schedules, allocate resources, assess level of effort for future projects, assign day to day tasks, and review team design output
- Collaborate with cross-functional teams including Functional Business Analysts and Developers
- Lead weekly client meetings to present and review designs
- Create low fidelity mockups, high fidelity mockups, and clickable prototypes
- Assisted with the creation of a design system
- Responsible for delivering high fidelity mockups and text baseline documentation for each project (current project has over 1,000 screens)

Visual Designer Contactor Gartner (formerly, CEB)**,**

Arlington, VA   Oct. 2017- Feb. 2018

- UI/Web Visual designer for software designs within CEB's Learning Management System
- Created pixel perfect mobile and responsive design
- Worked with lead UX designer to improve and implemente designs based on wireframes
- Collaborated with product team to understand UX requirements and platform functionality
- Utilized the Adobe Creative Suite to plan and execute designs

Web Publishing Contactor Gartner (formerly, CEB)**,**

Arlington, VA   Feb. 2017- Aug. 2017

- Proficient in the content management system Adobe Experience Manager (CQ5)
- Created 1500+ new web pages across 55+ websites, uploaded 1000+ assets to the Digital Asset Manager and made substantial content and design edits to existing web pages
- Published content to the company's mobile App three times a week for 10+ programs
- Collaborated with team members to troubleshoot issues